

# Balances invoice reconciliation replaces the legacy Prompt system and the benefits add up – April 2019

Piggly Wiggly Midwest (PWM) knew that their aging Prompt system needed to be replaced. PWM chose the Balances solution from Supply Chain Products. “Support was ending for our old system and we wanted to get ahead of the migration curve and our competitors by choosing Balances invoice reconciliation.”, said Jeff Gruenke, IT Manager. Within 5 months, Balances Invoice Reconciliation (IR) was delivered for system testing and the project was completed in 8 months, under budget. Gruenke added, “It was a painless process, a clean implementation and SCP supported us along the way.”

## About Balances Invoice Reconciliation

Invoice Reconciliation is an easy-to-use solution that automatically reconciles large volumes of invoices, receipts, and purchase orders. This system streamlines the three-way invoice matching process for all types of invoices: product, freight, backhaul, billback, brokerage, inspection and in all settings: retail, wholesale and DSD. Gruenke observed that “the new IR system was an easy transition for the users. The new screens are clean and simple to use.” Ultimately, Invoice Reconciliation can help improve the single number that matters the most—your bottom line.

Customers converting from Prompt have consistently achieved **30% productivity improvement** in their A/P staff and identified \$10,000's to **\$100,000s in increased legitimate deductions**.

## Conclusion

“The transition to Balances was an obvious choice. We couldn't afford to lose functionality and SCP is the only company who imports our Prompt history and provides more reconciliation functionality.”, said Jeff Gruenke.

The Balances solution will improve your company's productivity while identifying all legitimate invoice deductions. With IR, customers are achieving over **90% no-touch payments** while ensuring that they pay only for what is owed. SCP will **help you to control your costs, increase your productivity and lock in your profits**.



## **About Piggly Wiggly Midwest**

Piggly Wiggly Midwest continues to build on its 100+ year history in the grocery business. Currently, the Company supplies 100 Piggly Wiggly supermarkets in the greater Wisconsin and northern Illinois areas, as well as, 14 Butera Market stores in the Chicagoland area. Piggly Wiggly Midwest operates corporate stores and services independent franchisees under a chain-style program. This program combines the strength and consistency of chain style centralized buying and merchandising with the locally tailored entrepreneurial management (skills, charm, hospitality and attention) of a community-based retailer.

## **About Supply Chain Products**

SCP was established in 2004 when the developers of Prompt, an early technology solution for invoice reconciliation, transferred their decades of knowledge and expertise into developing Balances invoice reconciliation in a platform and database agnostic solution. The company is focused on fast-moving consumer goods for both the retail and wholesale portion of the supply chain. SCP staff have extensive experience in food, drug, specialty and mass merchandise segments. The solutions can be deployed on-premise or hosted in the cloud and bridge the gap between your logistics and your financial systems.

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